







# Control Panel Information

# Names and Functions of the Machine's Control Panel

This section explains the names and functions of the machine's control panel.



#### 1. Display panel

Displays the machine conditions, setting items, and errors. See "How to Use the Home Screen".

- [Off Line/On Line] key Sets the machine to be offline or online. Press the key during printing to interrupt printing.
- 3. [Lighting] key

Turns on or off the lighting inside the machine. It is used to check the print result.

4. [Check Status] key

Press to check the machine's system status and error status. For details about the [Check Status] screen, see "When the Indicator Lamp for the [Check Status] Key Is Lit".

#### 5. Data In indicator

Flashes when the machine is receiving data from a computer. Lights when there is a job in the print queue.

6. Status indicator

Indicates that an error has occurred.

. Main power indicator

The main power indicator lights when you turn on the power.

8. [Energy Saver] key

Press the [Energy Saver] key to switch to Sleep mode. Press the key again to exit Sleep mode. See "Saving Energy". In Sleep mode, the [Energy Saver] key flashes slowly.

. [User Tools] key

Press to change and check the settings of each item on the [Initial Setting] screen. See "[Initial Setting] Screen".

# **Control Panel Information**

#### 10. [Maintenance] key

Press to change and check the settings about each item of the [Maintenance] screen. See "[Maintenance] Screen".

#### 11. [Standard Procedure] key

Press to change and check the settings about each item of the [Print Adjustment] screen. See "[Print Adjustment] Screen".

#### Vote

 To improve usability, you can adjust the angle of the control panel. For details, see "Adjusting the Angle of the Control Panel".

### How to Use the Home Screen

The operation status, messages, and function menus are displayed on the home screen. Select or specify the displayed items by pressing each function item gently.

#### 🔁 Important

• Do not apply strong impact or force to the screen, or it may be damaged. Maximum force allowable is approx. 30N (approx. 3 kgf). (N = Newton, kgf = Kilogram force. 1 kgf = 9.8N.)



- 1. Operational status or messages Displays the operation status, messages, and the reason for canceling printing.
- Remaining ink display icon The state and remaining amount of each ink and displacement liquid is indicated by this icon.
- Waste ink full display icon The available state of the waste ink bottle is indicated by this icon.
- Remaining flushing liquid display icon The remaining amount of flushing liquid is indicated by this icon.
- Remaining cleaning cartridge display icon The remaining amount of cleaning cartridge is indicated by this icon.

# Control Panel Information

6. [Heater Setting]

Changes whether the heater is enabled/disabled as well as the temperature of the heater. See "Adjusting the Heater Temperature".

- [Origin Setting/Cut]
  Sets the printing origin and cuts media. During printing, it switches to [Job Status]. See "Changing Print Origin", "Cutting Media".
- 8. Error message The contents of errors such as abnormalities or warnings are displayed.
- Remaining media display The remaining amount of media and width is displayed. The remaining amount is displayed only when the roll media is set.
- Heater temperature display See "Checking the state of the heater".
- 11. Offline/Online display The machine is offline while in the print standby state, and is online during printing.

# Checking the state of the heater

The temperature and state of each heater are displayed.



1. Current temperature

- 2. Set temperature
- 3. The cure heater has not reached the required temperature.
- 4. Heating in progress
- 5. The heater is disabled.
- 6. The heater reaches the set temperature.

# Adjusting the Angle of the Control Panel

To improve usability, you can adjust the angle of the control panel.

# **Control Panel**

1. Hold the control panel by both the left and right sides and tilt it at an appropriate angle.



• Note

• You can tilt the control panel from 12 to 90 degrees.

# **Changing the Display Language**

You can switch the language to be displayed on the control panel. The available languages are Japanese, English, French, German, Italian, Spanish, Dutch, Portuguese, and Russian.

1. Press the [User Tools] key.



- 2. Press [General Settings].
- 3. Press [Language].
- **4.** Select the language you want to display. Press [ ] or [ ] to switch the screen to be displayed.
- 5. Press [Close].
- 6. Press [End].

# Self Help/Service Call

Our Customer Care Centre is a phone call away on 1300 887 414

Alternatively, head to **www.ricoh.com.au/support** to place a service call, order consumables or have further access to "How to" documents and videos.

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#### Web Image Monitor

Web Image Monitor is a screen to confirm the machine status and settings on the computer.

When the machine and a computer can be connected to a network, you can access to Web Image Monitor by entering the IP address of the machine on the address bar of the Web browser.

1. Enter the IP address of the machine in the address bar of the Web browser.

(&))	https://192.168.1.10/	- ≙ →

Example: when the IP address of the machine is "192.168.1.10"

- If SSL is specified https://192.168.1.10/
- If SSL is not specified http://192.168.1.10/

When you do not know whether SSL is specified on the machine, enter the address starting with https. When you fail the connection, enter the address starting with http.

When entering the IPv4 address, do not enter "0" for each segment. If "192.168.001.010" is entered, you cannot access the machine.

The machine status and remaining amount of consumables are displayed.

You can access Web Image Monitor more quickly by registering the machine's URL as a bookmark. Note that the URL you register must be the URL of the top page, which is the page that appears before login. If you register the URL of a page that appears after login, Web Image Monitor will not open properly from the bookmark.

To change the settings, click [Login] at the top right on the screen and enter the User Name and Password. Defaults: User Name: Admin, no password

# Self Help/Service Call



#### 1. Menu area

If you select a menu item, its content will be shown.

#### 2. Header area

The available languages menu is displayed.

This area also displays [Login] and [Logout], which allows you to switch between the administrator and guest mode.

#### 3. Refresh

(Update): Click 🕑 at the upper right in the work area to update the machine information. Click the web browser's [Refresh] button to refresh the entire browser screen.

4. Work area

Display the current machine status on the top page, and also the contents of the item selected in the menu area.

#### 5. Basic Information area

Display the basic information of the machine.

### About Guest Mode and Administrator Mode

There are two modes available with Web Image Monitor: guest mode and administrator mode.

#### **Guest Mode**

This mode requires no login to enter. In the guest mode, machine status and settings can be viewed, but the machine settings cannot be changed.

#### **Administrator Mode**

This mode requires an administrator login to enter. In the administrator mode, you can configure various machine settings.

# Self Help/Service Call

# Access in the Administrator Mode

1. On Top Page, click [Login].

	Web Image Monitor	English	> 🛃 Login
fraction Home	🌣 Machine Settings		
	Machine ID : Version : MAC Address : 00.0c.29.9b.31.10		🗘 Update
Machine Status		Media	
Ready to print		• Roll	
		Remaining : 3	<b>00.0</b> m

The window for entering a login password appears.

2. Enter your login password, and then click [Login].

For details about the login password, consult your administrator.

Depending on the configuration of your web browser, the login password might be saved. If you do not want to save them, configure your web browser's settings so that this information is not saved.

#### **Confirming the Machine Status**

You can check the current status on the [Home] tab.

#### [Home] tab

ltem	Description
Model Name	Displays the name of the machine.
Machine ID	Displays the serial number.
Version	Displays the version of the machine.
MAC Address	Displays the MAC address of the machine.

#### **Machine Status**

ltem	Description
Icons and messages	Displays the machine status as icons and messages.

# Self Help/Service Call

### Media

ltem	Description
Roll/Leaf	The media type is displayed. When using leaf media, displays whether the media has been set.
Remaining	Enter the remaining amount of roll media. Select a unit from m, inch, or feet.

### Supplies

ltem	Description
Ink cartridge	Displays the remaining amount of ink for each ink cartridge and displacement cartridge. The expiration date and messages are displayed. For details about how to replace the cartridge, see "Replacing an Ink Cartridge".
Waste ink bottle	Displays the used capacity of the waste ink bottle. For details about how to replace the bottle, see "Replacing a Waste Ink Bottle".
Cleaning cartridge	Notifies the replacement interval for cleaning cartridge. For details about how to replace the cleaning cartridge, see "Replacing a Cleaning Cartridge".
Flushing cartridge	The remaining amount of flushing liquid in the flushing cartridge and the expiration date are displayed. For details about how to replace the cartridge, see "Replacing a Flushing Cartridge".

# Troubleshooting

This section provides solutions to common problems and it also explains how to correct unwanted print results.

## When the Machine Makes a Beeping Sound

The following table describes the meaning of the various beep patterns that the machine produces.

Beep pattern	Meaning	Cause
Single short beep	Panel/screen input accepted.	A screen key or screen button was pressed.
Short, then long beep	Panel/screen input rejected.	An invalid key was pressed on the control panel or screen.
2 long beeps	Machine has warmed up.	When the power is turned on or the machine exits Sleep mode, the machine has fully warmed up and is ready for use.
5 long beeps	Soft alert	When the print heads are uncapped for 10 min. or more when an error has occurred during cleaning the print heads or printing.
5 long beeps repeated four times.	Soft alert	The machine has run out of media.
5 short beeps repeated five times.	Strong alert	The machine requires attention because media has jammed, the ink cartridge needs replacing, or other problems have occurred.

#### Vote

- Users cannot mute the machine's beep alerts. When the machine beeps to alert users of a media jam or ink cartridge request, if the center cover or other covers are opened and closed repeatedly within a short space of time, the beep alert might continue, even after normal status has resumed.
- You can enable or disable beep alerts. For details, see "[Initial Setting] Screen".

# Troubleshooting

# **Checking Machine Status and Settings**

You can check the machine status and the settings by pressing the [Check Status] key.



The items that you can check on the [Check Status] screen are as follows:

#### **Machine Status**

You can check messages relating to the machine status.

For details, see "When the Indicator Lamp for the [Check Status] Key Is Lit".

#### Supply

Check the remaining capacity of the ink cartridge or flushing cartridge, etc.

• Ink

Check the supply status, remaining capacity, and expiration date for each ink cartridge.

- Flushing Cartridge
  - Check the remaining capacity and expiration date of the flushing cartridge.
- Cleaning Cartridge
  Check the remaining capacity of the cleaning cartridge.
- Waste Ink Bottle

Check the waste ink bottle capacity.

#### Media

Check the width, type, thickness, and remaining amount of media.

• Remaining Media

The remaining amount of roll media is displayed.

• Width

The width of the set media is displayed.

• Media Type

The type of the set media is displayed.

Media Thickness

The thickness of the set media is displayed.

# Troubleshooting

# When the Indicator Lamp for the [Check Status] Key Is Lit

If the indicator lamp for the [Check Status] key lights up, press the [Check Status] key to display on the [Check Status] screen. Check the status of each function in the [Check Status] screen.

#### [Check Status] screen



- 1. [Machine Status] tab Indicates the status of the machine.
- 2. Messages

Displays a message that indicates the status of the machine.

3. Status icons

The status icons that can be displayed are described below:

🖸: The machine is normal. The machine is updating.

- 🛕: The machine cannot be used because an abnormal error has occurred in the machine.
- 💶: The machine cannot be used because a warning error has occurred in the machine.







